



Friday 27th March 2020

Dear Customers,

RE: COVID-19

We are writing to you inform you that Techni Ltd will remain open for business during this unprecedented time. Our products and parts are used daily within sectors under the Governments "Key worker Official List" in the following categories:

Food and other necessary goods:

Those involved in the production, processing, distribution, sale and delivery of food.

Health and social care:

Frontline health and social care staff such as doctors, nurses, midwives, paramedics, as well as support and specialist staff in the health and social care sector. In addition, it includes those working in supply chains including producers and distributors of medicines and personal protective equipment.

With regards to the ***Food and other necessary goods*** sector: Techni are key component suppliers for the cold chain for the home delivery departments for end users such as Tesco, Morrisons, Ocado, Sainsburys, Aldi, Lidl, Bookers and Asda. Our components are used to build, service and maintain the home delivery vehicles with respect to the refrigeration of food items. We are urgently required to continue to supply kits and parts into the industry to enable the continuation and expansion of home delivery services and transportation of refrigerated food, which as you know are necessary to help keep the public safe in our current climate.

With regards to the ***Health and Social Care*** sector: We work within the supply chain for air conditioning kits and parts for Ambulances and other emergency services. Ambulances are currently a key product to the Health Care industry in this climate, with more of these vehicles currently being built and required to look after our sick and elderly. Our products are also widely used in the refrigerated transportation of essential medicines and the homecare health services.

Techni are therefore remaining open until further notice. Where possible our staff our working from home and our manufacturing and warehouse staff are being monitored daily and working to current recommended government guidelines.

We would therefore like to inform our customers that as Techni is deemed a Key worker under this official list, you as our customer, therefore fall under this category too. We have informed our suppliers to keep supplying us with our orders and products as usual, to enable us to keep these important services available to the emergency services and public, which as you can see is more than key in this time.

At Techni, the safety and well-being of our customers and staff continues to be at the heart of our business and in the current situation, we hope you and your families are all keeping safe.

Yours Sincerely,

Philip & Lynsay Doel
Directors

